

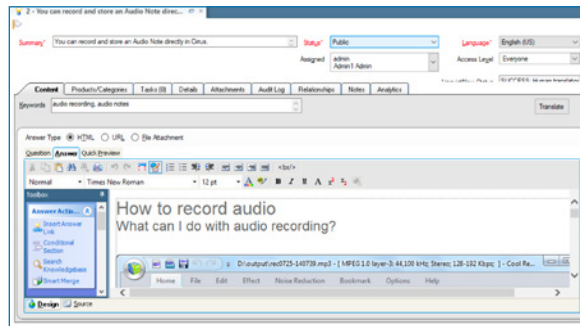


## Automate Human Professional Translation of Your Articles

- Integrates with Oracle Service Cloud (RightNow)
- Translates your FAQ content to increase CSAT scores and reduce costs
- Automates the FAQ translation process with a click of a button
- Automatically localizes embedded links
- Supports more than 150 languages
- Saves money and cuts time-to-market
- Incorporates glossaries so approved translations of product names and tricky terminology are adhered to
- Remembers and reuses previous translations to reduce cost, improve quality, ensure consistency and minimize turn-around time

“Installation of the bolts on the product was flawless, like I didn’t even know it happened. I woke up one morning, came to work one day, and there was a translate button. It’s totally flawless.”

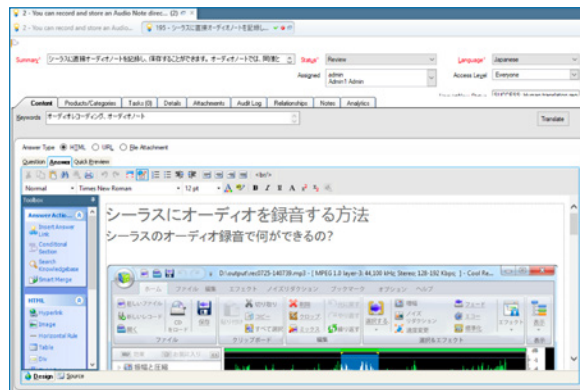
**CABLE ONE**



Plugs directly into the answer workspace.

Initial	Segments	Words	Word %	Characters	Characters %	Characters excluding spaces
<b>Total count</b>	48	328	100%	2,081	100%	1,805
<b>Non-translatable</b>	0	0	0%	0	0%	0
<b>Translation memory matching</b>						
ICE match	30	137	42%	927	45%	822
Leveraged match	9	86	26%	567	27%	491
95-99% Fuzzy match	0	0	0%	0	0%	0
85-94% Fuzzy match	0	0	0%	0	0%	0
75-84% Fuzzy match	1	27	8%	169	8%	144

Remembers previous translations and uses glossaries to ensure accurate translations of your specific terminology.



The translation is automatically pushed into Oracle Service Cloud with localized links.



Customer support. Any language. Anywhere.

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