

# Language I/O® Case Translation for Salesforce



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## Respond to Cases in Any Language by Using “Smart” Translation

- Integrates with Salesforce Service Cloud®
- Salesforce Lightning ready
- Respond to global support tickets like a native
- Available in 150 languages, 24/7/365
- Combines machine and human professional translation
- Supports numerous machine translation engines to fit your specific requirements
- Imposes your custom glossaries so that machine translation gets your terminology right the first time
- Uses professionally pre-translated Quick Text and Templates to minimize costs
- 72 percent of our customers don't need to hire additional support staff after implementing Language I/O software
- Provides top tier security by using encryption to protect customer data

“Great, innovative new product!

We've been using this for a while now to respond to customers in languages that we don't have live support for. It's integrated with our Salesforce interface and makes it easy to increase engagement with these customers. As always, the Language I/O team is truly great to work with!”

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Need a human retranslation?

Directly plugs into Salesforce Case Lightning record pages.

Combines human and machine translation.



Customer support. Any language. Anywhere.

Language I/O  
1603 Capitol Ave, Suite 211  
Cheyenne, WY 82001  
P: +1 (781) 990-1282  
E: sales@languageio.com

