

Language I/O® RESPONSE

0319

Respond to Cases in Any Language by Using "Smart" Translation

- Integrates with Salesforce Service Cloud®
- Respond to global support tickets like a native
- Available in 150 languages, 24/7/365
- Efficiently combines machine and human professional translation
- Supports numerous machine translation engines to fit your specific requirements
- Imposes your custom glossaries so that machine translation gets your terminology right the first time
- Uses professionally pre-translated Quick Text and Templates to minimize costs
- 72 percent of our customers don't need to hire additional support staff after implementing Language I/O software
- Provides top tier security by using encryption to protect customer data

"Great, innovative new product!

We've been using this for a while now to respond to customers in languages that we don't have live support for. It's integrated with our Salesforce interface and makes it easy to increase engagement with these customers. As always, the Language I/O team is truly great to work with!"

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私には自分のプロフィールにオーディオノートを追...

こんにちは。私は自分のプロフィールにオーディオノートを追加したいと思います。手伝って頂けますか? 鉄男

Content	Content Type	Word Count	Created Date	Action
Hello, I would like to add an audio note to my profile. Could you please help me? Tetsuo	[Language I/O Comment]	0	4/23/2018 8:28 AM	Retranslate
こんにちは。私は自分のプロフィールにオーディオノートを追加したいと思います。手伝って頂けますか? 鉄男	[Customer Email]	18	4/20/2018 4:06 PM	SUCCESS: Machine translation complete.

Directly plugs into Salesforce case page layouts.

Need a human retranslation?

To: Tetsuo Kimura

Hi Tetsuo, I would be happy to help you ...

Language I/O
Translating From: en_US
Translating To: jap-jp
 Machine
 Human
Translate

Combines human and machine translation.



Customer support. Any language. Anywhere.

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