

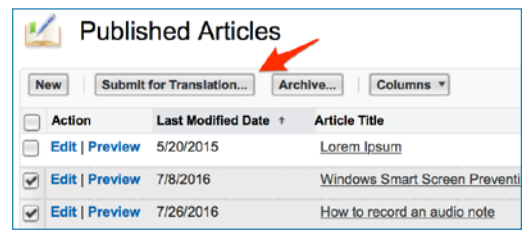
Language I/O® Article Translation for Salesforce



0320

Automate Human Professional Translation of Your Articles

- Integrates with Salesforce Service Cloud®
- Salesforce Lightning ready
- Translates your article content to increase CSAT scores and reduce costs
- Automates the article translation process with a click of a button
- Automatically localizes embedded links
- Supports more than 150 languages
- Saves money and cuts time-to-market
- Incorporates glossaries so approved translations of product names and tricky terminology are adhered to
- Remembers and reuses previous translations to reduce cost, improve quality, ensure consistency and minimize turn-around time
- 72 percent of our customers don't need to hire additional support staff after implementing Language I/O software
- Provides top tier security by using encryption to protect customer data



Embeds into Salesforce workflows.

Initial	Segments	Words	Word %	Characters	Characters %	Characters excluding spaces
Total count	48	328	100%	2,081	100%	1,805
Non-translatable	0	0	0%	0	0%	0
Translation memory matching						
ICE match	30	137	42%	927	45%	822
Leveraged match	9	86	26%	567	27%	491
95-99% Fuzzy match	0	0	0%	0	0%	0
85-94% Fuzzy match	0	0	0%	0	0%	0
75-84% Fuzzy match	1	27	8%	169	8%	144

Remembers previous translations and uses glossaries to ensure accurate translations of your specific terminology.

Как записать звук
Что можно сделать с аудиозаписью?

Вы можете записать и сохранить звуковую заметку (Audio Cirrus. Благодаря звуковым заметкам вы можете записать

Automatically pushes translations back into Salesforce with localized links.

“Language I/O has both accelerated and simplified our translation processes. We can export content to be translated and import it back without any manual work on our side. Language I/O has made our organization more efficient, has reduced our time to market and has already saved us tens of thousands of dollars.”

SurveyMonkey

Customer support. Any language. Anywhere.



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