

Language I/O[®] RESPONSE

0518

Respond to Incidents in Any Language by Using "Smart" Translation

- Integrates with Oracle Service Cloud (RightNow)
- Respond to global support tickets like a native
- Available in 150 languages 365 days, 24/7
- Efficiently combines machine and human professional translation
- Supports numerous machine translation engines to fit your specific requirements
- Imposes your custom glossaries so that machine translation gets your terminology right the first time
- Uses professionally pre-translated standard text to minimize costs

"We have been using Language I/O to help handle our incident volume in non-English languages, supporting 24 languages total. Language I/O allows our English-speaking support reps to help our customers in non-English languages so that they don't have to wait forever to get an answer from us. Language I/O is now a core piece of our support plan and the team is also fantastic to work with."

LinkedIn

Subject* こんにちは！ 私は自分のプロフィールに音声メモを追加したい。
Reference # 180424-000000 Contact* Tetsuo Kimura
Status* Unresolved Organization Name N/A
Assigned admin Heather Morgan Shoemaker Product [No Value]
Disposition* Call-back

Directly plugs into the incident workspace.

Load LinguistNow Response
Customer Thread Translation
Hello! I would like to add voice notes to my profile. Can you explain how to do it? Thank you very much. Tetsuo

Need a human retranslation?

LinguistNow Agent Response Editor
Dear Scontacts name first,
Thank you for contacting Sname. Please find our response to your questions regarding Sincidents ref_no below.
I would be happy to help you add an audio note to your profile! Just follow the instructions in this article I'm linking to below!

Combines human and machine translation.



Customer support. Any language. Anywhere.

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