

Automate Human Professional Translation of Your Articles

- Integrates with Zendesk Guide
- Translates your knowledge base to increase CSAT scores and NPS, and reduce your support costs
- Automatically translates your knowledge base with a click of a button
- Automatically localizes embedded links
- Supports over 150 languages
- Saves money and cuts time-to-market by providing self-help in local languages
- Incorporates glossaries so approved translations of product names and tricky terminology are adhered to
- Remembers and reuses previous translations to reduce cost, improve quality, ensure consistency and minimize turn-around time

73% of customers want to solve product or service issues on their own.

<http://www.bizreport.com/2015/04/report-poor-customer-service-pushes-consumers-away.html>

*Brand: Language I/O Response
 Search String:
 Language: English (US)
 Labels:
 Category: General
 Sections: About Us, FAQ, Announcements
 Created Before: mm/dd/yyyy
 Create After: mm/dd/yyyy
 Created At: mm/dd/yyyy
 Updated Before: mm/dd/yyyy
 Updated After: mm/dd/yyyy
 Updated At: mm/dd/yyyy
 Only show articles with outdated translations
 * Indicates a required field
 Reset Search

Select source locale and list articles.

Article ID	Title	Outdated Translations	Created	Updated	URL
<input type="checkbox"/> 360016450711	How can agents leverage knowledge to help customers?	es, ja	9/27/2018	10/2/2018	https://languageiodevresponse.zendesk.com/hc/en-us/articles/360016450711-How-can-agents-leverage-knowledge-to-help-customers-
<input type="checkbox"/> 360016450691	How do I publish my content in other languages?		9/27/2018	10/2/2018	https://languageiodevresponse.zendesk.com/hc/en-us/articles/360016450691-How-do-I-publish-my-content-in-other-languages-
<input type="checkbox"/> 360016450671	How do I customize my Help Center?	ja	9/27/2018	10/2/2018	https://languageiodevresponse.zendesk.com/hc/en-us/articles/360016450671-How-do-I-customize-my-Help-Center-
<input checked="" type="checkbox"/> 360016450651	What are these sections and articles doing here?		9/27/2018	10/15/2018	https://languageiodevresponse.zendesk.com/hc/en-us/articles/360016450651-What-are-these-sections-and-articles-doing-here-
<input checked="" type="checkbox"/> 360016450631	Welcome to your Help Center!		9/27/2018	10/2/2018	https://languageiodevresponse.zendesk.com/hc/en-us/articles/360016450631-Welcome-to-your-Help-Center-

Results: 5 of 5
 Submit for Translation

Review search results and select whether to be included in the project.

Submit for Translation

of Articles: 2
 Source Language: English (US)
 Project Name:
 Publish:
 Target Locales: Japanese Latin American Spanish
 Close Submit

Submit article for translation, name your project, select target locales and specify if it should be automatically published.