

Real-time language translation powered by AI for travel and tourism companies

With Language I/O customer service and sales reps now speak over 150 languages



Your business is helping people from all over the world explore new places. And you have to support them at home and abroad in their preferred language. Language I/O helps you do that at a fraction of the cost of hiring native speakers or multi-lingual agents.

Language I/O is the industry-leading translation platform and works with some of the world's largest and most innovative companies in the travel and tourism space. We help them expand to new geographical markets and support existing customers in their preferred languages. All while lowering costs.

Our AI platform, Language AI, leverages the best Large Learning Models (LLMs) for any language pair and delivers fluent conversations in real-time. With our simple integrations to Salesforce, ZenDesk, Oracle, and ServiceNow, agents become fluent in 150 languages in less than a day.

expedia group™

AMERICAN EXPRESS GLOBAL BUSINESS TRAVEL

Rail Europe

ticketmaster

euostar

Sabre

Transform the Customer Experience While Reducing Costs

With Language I/O you can transform the customer experience by expanding the languages existing representatives can support without hiring native speakers or additional staff. Our approach delivers accurate and fluent conversations in their preferred language, improving the customer experience, brand interaction, and the likelihood of resolution.

Protect and Secure Customers and Their Data

We are recognized as the most secure language platform in the space. We take that seriously. Not only do we encrypt personal and sensitive information during the conversation but adhere strictly to a Zero Data Retention policy.

Integrate in Less Than a Day

Language I/O seamlessly integrates with Salesforce, ZenDesk, ServiceNow and Oracle. Plus, we have a secure, easy-to-use API. The ease of integration means you can be up and running in less than a day. In fact, we've been recognized by G2 as having the easiest integration of any language platform.



★★★★★ Nov 10, 2023

LIO's service and tech tools (ex: dashboards) are an absolute treat for us longtime customers.

"...Language I/O intertwines tech solutions with a human-approach that I hold in such high regard."

Review collected by and hosted on [G2.com](https://www.g2.com).

Serve More Markets, Improve the Experience, and Reduce Costs

With Language I/O you can support more languages while improving satisfaction and decreasing costs. Let us show you how.

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For more information, contact us at sales@languageio.com



“Language I/O is convenient for any multinational company supporting customers in different languages. Before, we struggled to support customers when we had a shortage of representatives who speak a customer’s language.”

— James Blackwood, Head of Eurostar Contact Centre, UK