

Compliance at the Speed of AI: Canada's Bill 96



If you do business in Canada, you've been hearing about Bill 96 since 2022. With the penalty phase for non-compliance looming, now is the time to act.

In June 2025, companies doing business in Canada will be subject to fines ranging from \$3000 to Can\$ 30000, with each subsequent fine doubling and then tripling. In addition, the requirements—especially for product and support documentation—are more extensive than previously anticipated.

Native Translations in French and 150+ Other Languages Powered by AI

Serving your customers in their native language is part of a compliance strategy, growing your business, and deepening your relationship with them. At Language I/O, we work with customers across all verticals and around the globe to help them provide native experiences in French and over 150 languages. When tested blindly with customers, they could not tell the difference between responses created by native speakers and those generated with Language I/O.

Easy Integrations, Quick Onboarding, and World Class Customer Support

Time is of the essence as the compliance deadline for Bill 96 looms. Therefore, you need a solution that is easy to integrate with and where there is a team to make your onboarding seamless. Often, you can translate key content in a matter of days. Plus, you'll have an experienced team on your side to ensure everything goes smoothly.

"Language I/O has provided amazing flexibility in terms of offering in-language support. Because of this technology, we can plan for new markets very easily; it's so simple and seamless."

Christopher Gallamore

Contact Center Performance Manager, Elvie (Makers of state-of-the-art medical devices for women)



Accurate Responses for Your Brand and Product Terms

Not only do you need native translations, but you also need them to accurately represent your business and product terms. Language I/O leverages a self-improving glossary to ensure your terms are properly translated.



Protecting You and Your Customers with Best-in-Class Security

As you solve for Bill 96, you don't want to introduce other risks to your business. Therefore, security is a critical consideration.

Language I/O has the most aggressive security certifications and is the only platform with a strict Zero Data Retention standard. That means we ensure that personal and protected information is encrypted in transit and wiped away after the engagement so that Language I/O retains none of your data or customers.



Let Us Show You How Language I/O Can Help You Comply with Bill 96 Today.

To learn more about Language I/O and how we can help you provide native experiences to your customers in Canada and beyond, email us at sales@languageio.com.

