

# Privacy-first translation for a zero-trace world.

With Language I/O, financial services companies can deliver the secure, accurate and cost-effective translations that are vital for success in the global financial market.

## The Only Zero Data Retention Translation Platform on the Market

Fintech companies manage vast amounts of sensitive data, from personal information to transaction details and financial records. Safeguarding the privacy and security of this data throughout the translation process is crucial.

At Language I/O, we prioritize privacy and security. We not only encrypt personal and financial data during transit, but we also offer the industry's only Zero Data Retention translation platform. Our commitment to data protection is reinforced by our certifications including **ISO 27001, SOC 2, GDPR, CCPA, PCI, the EU and US Data Privacy Frameworks, and HIPAA.**

## Business-Accurate Responses for Your Customers in Their Native Language

The financial services industry depends on precise, industry-specific terminology. Even a minor error in translation can result in serious misunderstandings or legal risks, especially when handling financial transactions or compliance documents.

You need native translations to accurately represent your business, services and product terms. At Language I/O, we work with customers from various sectors and across the globe to help them provide high-quality native experiences in over 150 languages. By leveraging our Self-Improving Glossary (SIGLO), you can ensure not only unmatched accuracy and consistency, but also that your customers fully understand the information being communicated.

## Cost-Effective, World Class Customer Support With Quick Onboarding and Easy Integration

As major financial services companies seek to broaden their customer base across diverse regions, they face the challenge of addressing varying language needs. This can lead to a significant rise in customer support costs, making it essential to implement strategic, scalable solutions.

You need a solution that seamlessly integrates with your existing systems and offers dedicated support for a smooth onboarding process. At Language I/O, we specialize in integrating with all major CRM platforms and provide an intuitive API. We also have exceptional support to make sure your team is quickly onboarded and equipped to effectively meet the diverse language needs of your customers.



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### Language I/O and its robust feature...

set have helped us build trust with our clients, save our agents time and improve customer experience. What really stands out is that we have a direct point of contact with Language I/O instead of a pool of support representatives, and they've been highly responsive.”

## Language I/O can help...

### Empower Global Finance Without Language Limits.

We're here to help you with your translation needs.

To learn more about Language I/O and how we can help you provide native experiences to your customers in their native language, contact [sales@languageio.com](mailto:sales@languageio.com)

